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## VIA E-MAIL and ECFS

February 28, 2019

Pam Megna (pam.megna@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12<sup>th</sup> Street, S.W.
Washington, DC 20554

Re: CenturyLink QC 4<sup>th</sup> Quarter 2018 Special Access Metrics Report No. 2 WC Docket No. 05-333 (via ECFS)

Dear Ms. Megna,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, enclosed for filing is CenturyLink QC's<sup>2</sup> Special Access Metrics Report for the Fourth Quarter of 2018. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Fourth Quarter of 2018.

If you have questions regarding the content of this report, please contact Jeffrey Lanning at 202-429-3113 or at <u>Jeffrey.S.Lanning@centurylink.com</u>.

Sincerely,
/s/ Ross Dino

Enclosure

<sup>&</sup>lt;sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>&</sup>lt;sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

				OCTOBER 2018						
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity		
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	98	91.84%	90	95.56%	-0.55		
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	3	100.00%			
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0							
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	91.53%	65	100.00%	0.22		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	4	50.00%	-1.88		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	96.49%	18	100.00%	-1.12		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	3	100.00%			
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	100.00%	25	100.00%			
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0							
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	88.14%	17	94.12%	-0.89		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	7	100.00%			
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0							
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	8	100.00%	-1.21		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	7	100.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0							
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	18	94.44%	8	100.00%	-1.31		
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0							
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	100.00%	20	100.00%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	95.45%	26	100.00%	-0.94		
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%			
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	6	83.33%	5	100.00%	-1.07		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%			
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	42	90.48%	36	97.22%	-0.55		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%			
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	94.00%	39	100.00%	-0.43		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%					
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	94.74%	13	100.00%	-1.14		

					OCTOBER 2018			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			

						NOVEMBER 2018	3	
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	92.73%	90	97.78%	-0.36
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	54	96.30%	69	98.55%	-0.86
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	5	100.00%	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	96.55%	33	100.00%	-0.95
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	100.00%	6	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	65	92.31%	17	94.12%	-1.21
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	0.00%	-2.05
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	100.00%	6	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	6	83.33%	1	100.00%	-1.65
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	12	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	24	100.00%	11	100.00%	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	21	95.24%	31	93.55%	-1.16
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	86.67%	12	91.67%	-1.13
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	86.36%	15	100.00%	-0.48
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	100.00%	35	100.00%	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	7	100.00%	

				NOVEMBER 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

						DECEMBER 2018		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	84.38%	43	100.00%	0.38
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0					
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	94.00%	60	96.67%	-0.87
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	100.00%	42	97.62%	-1.42
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	100.00%	13	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	70	98.57%	29	100.00%	-1.33
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	2	100.00%	-1.46
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	100.00%	12	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	90.91%	5	100.00%	-1.3
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	5	80.00%	9	100.00%	-0.78
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	24	87.50%	1	100.00%	-1.71
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	16	93.75%	17	100.00%	-0.98
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	2	100.00%	10	100.00%	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	100.00%	14	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	96.55%	27	100.00%	-1.03
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	7	100.00%	

				DECEMBER 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

						QTR		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	185	90.81%	223	97.31%	0.32
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	6	100.00%	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	163	93.87%	194	98.45%	0.02
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	11	81.82%	-1.82
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	106	97.17%	93	98.92%	-0.78
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	4	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	40	100.00%	44	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	194	93.30%	63	96.83%	-0.65
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	92.31%	10	90.00%	-1.12
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	66	96.97%	26	100.00%	-1.02
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	92.31%	13	100.00%	-0.91
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	31	93.55%	29	100.00%	-0.61
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	60	95.00%	32	100.00%	-0.63
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	94.92%	74	97.30%	-0.84
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	86.96%	27	96.30%	-0.58
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	79	91.14%	65	98.46%	-0.04
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	100.00%	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	99	95.96%	101	100.00%	-0.05
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	3	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	97.22%	27	100.00%	-1.11

				QTR				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			